

INFOWATCH

InfoWatch Vision 2.0.0. Administration Guide

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Table of Contents

1 Who Should Read this Guide 4

2 Set of Documents 5

3 Technical Support 6

4 License management 7

5 Notifications 8

This guide will provide with information on setup and configuration of InfoWatch Vision 2.0.0 for proper operation. This software is intended to visualize the investigations of incidents based on data provided by InfoWatch Traffic Monitor.

1 Who Should Read this Guide

Information in this guide is intended for users who manage the System (perform the System configuration, analyze information objects, etc.).

This guide is intended for users familiar with the basics of Microsoft Windows operating system.

2 Set of Documents

InfoWatch Vision 2.0.0 documentation package includes the following:

- "InfoWatch Vision. Installation Guide". The document describes how to install, configure, update and uninstall InfoWatch Vision.
- "InfoWatch Vision. Administration Guide". The document contains information on how to configure and prepare the System for proper operation.
- "InfoWatch Vision. User Guide". The document describes the working procedures and tasks facilitating by InfoWatch Vision.

Related documents on InfoWatch Traffic Monitor include as follows:

- "InfoWatchTraffic Monitor. Installation Guide". The document describes how to install, configure, update, and uninstall the InfoWatch Traffic Monitor.
- "InfoWatch Traffic Monitor. Administration Guide". Contains information on System administration (database, server-end).
- "InfoWatch Traffic Monitor. User Guide". The document describes operation with InfoWatch Traffic Monitor: configuration setting, data export/import, creating policies for objects processing.
- "InfoWatch Traffic Monitor. Configuration files guide". The document describes the frequently used configuration files.

3 Technical Support

If you cannot resolve issues which arise when using the System or have questions regarding the use of the System, you can contact the Technical Support Service:

- If you purchased the product from an InfoWatch partner, contact the Technical Support Service of this partner company.
- If you purchased the product directly from InfoWatch, you can contact our Technical Support Service at support@infowatch.com.

Technical Support Service is available to assist you Mon-Fri, 7 AM – 9 PM (Moscow time, GMT+3), except weekends and public holidays in Russian Federation.

You can also visit online support at our website at: http://infowatch.com/support.

Before contacting the Technical Support Service, please refer to the Knowledge Base at our web-site: https://kb.infowatch.com/. The knowledge base may already contain the answer to your question or a description of the problem you are having.



4 License management

In order to to work with a System you should have an active license. When entering the System for the first time a prompt trial license will be installed6 it is active for active for one month.



To install a new license please take the following actions:

1. Go to **Licensing** section.
2. Click **+Add**.
3. In the opened window specify the path to the file with active license.

To delete the license:

1. Click  in the right top corner of license tab and select **Delete**.
2. in the opened window confirm the action by clicking **OK**.

Note:

Before deleting the license you previously used, make sure you have a file with a new active license. The System operation cannot be performed without license. After the license has been changed, we would recommend performing integrations with source systems again.

Note:

When a prompt trial license expires, data export from source systems will be terminated.

5 Notifications

Notifications are used to inform a user about the status of sources systems synchronization, initiated by this user.

